

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED.**

**TIRUPATI**

**This 06<sup>th</sup> day of February' 2025**

**C.G.No.203/2024-25/Tirupati Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

***Between***

Sri. N.Chengaiyah, D.No. 2-18,  
Rajagopalapuram, Satyavedu, Tirupati Dist.

Complainant

***AND***

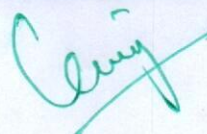
1. Superintending Engineer/O/Tirupati
2. Assistant Accounts Officer/ERO/Nagalapuram
3. Dy. Executive Engineer/O/Nagalapuram
4. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.12.2024 at Sricity stating that he is paying the CC charges for agricultural service SC.No. 5331512000138 but the respondents in their records shown the name of one M. Prakash instead of his name as consumer.



02. The said complaint was registered as C.G.No.203/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they changed the name and incorporated the name of the complainant as consumer in their records and thereby redressed the grievance of the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit on receiving the complaint, they changed the name and incorporated the name of the complainant as consumer in their records and thereby redressed the grievance of the complainant. They also produced copy of letter of satisfaction issued by the complainant. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of February'2025.

*Being 06/02/2025*

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
*06/02/2025*

*[Signature]*  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Ching*  
*06/02/2025*

